ADDENDUM FOR GREENSBORO HOUSING AUTHORITY REQUEST FOR PROPOSALS FOR

PROJECT MANAGEMENT SOFTWARE

SEPTEMBER 2017

Question # 1:   Can companies from outside USA apply for this (like, from India or Canada)?

Answer # 1:   Yes, they can.

Question # 2:   Would a prospective vendor have to be present at the meetings?

Answer # 2:   No, teleconference would suffice.

Question # 3:   Can we perform the tasks (related to RFP) outside the USA (like, from India or Canada)?

Answer # 3:   Yes.

Question # 4:   Can the proposals be sent via email?

Answer # 4:   Three (3) paper copies and one (1) digital copy of the proposal must be received.

Question # 5:   Please clarify the expectations for Integration and Interoperability between the proposed solutions and the each item of following list: Yardi Voyager, Microsoft Office products and software platform Apple (IOS) software platform

     a. A flow chart would be helpful to detail the IT systems that the proposed solution is to integrate/operate with.
     b. Will there be scheduled, batch transfers to or from any of the IT systems listed above or are there expectations for web services to provide real time integrations?

Answer # 5:   Some expectations are unknown at this time as GHA is not an expert on Project Management Software and their integration. GHA currently uses Yardi, a cloud based Property Management software, to manage all the properties, unit info, tenant info, contracts, payables, assets, etc. GHA does utilize Office 365 and would like for the product to work on Apple and Android products (tablets) as both are present. As for batch transfers or real time transfers, GHA is open to both.

Question # 6:   Did the city receive assistance creating the RFP?

Answer # 6:   GHA is not a part of the City of Greensboro and is its own entity. The Housing Authority is considered Quasi Government.

Question # 7:   Is this RFP a result of software assessments from other Vendor systems?

Answer # 7:   No

Question # 8:   Has the city received any previous demonstrations of software related to the contents of the RFP?

Answer # 8:   GHA viewed a few demonstrations from randomly selected vendors to see if a project management software would be beneficial. Demonstrations have not been held since an RFP was posted.

Question # 9:   Please provide an approved budget range for this project.

Answer # 9:   Undisclosed

Question # 10:   Does GHA have data migration expectations?

Answer # 10:   GHA is open to suggestions.

Question # 11:   Please specify the number of users, roles and departmental responsibilities that will access the application from GHA. Please specify the number of users that will need to access the application at the same time.

Answer # 11:   There are 5 main members of GHA's Capital Improvements team that would be utilizing the tool. They could all be concurrent and additional users are unknown depending on if the software supports vendors or has other features that are beneficial to other departments.

Question # 12:   Does a preference or requirement exist stipulating a Cloud/SaaS or Premiere Based installation?

Answer # 12:   Cloud based

Question # 13:   What is the estimated number of reports you would like the system to generate?

Answer # 13:   Unknown

Question # 14:   What are the requirements for integration, specifically with Yardi, Sharepointe and Microsoft 365?

Answer # 14:   There is no real minimum as it's a desired functionality but not entirely as we're not certain if any project management software can integrate. If it has any ability to, we would like to know and told how it would.

Question # 15:   How many concurrent sessions are you looking for the project management software?

Answer # 15:   We'll say 8-10 concurrent users.